

Shipping and Delivery

Septapod Private Limited is an online media company and there shall be no physical shipments. In case we ship any physical products such as booklets or other information material in physical form, the following terms apply for Shipping and Delivery.

Unless otherwise noted in product description, there shall be no shipping and delivery charges for customers within India. For international shipments, shipping and delivery charges shall be based on the destination country and the customer shall be notified about the applicable shipping and delivery charges at the time of order placement.

All deliveries within India shall be completed within fifteen (15) days of order confirmation. For international shipments, delivery time shall be based on the destination country and the customer shall be notified about the expected delivery date in the order confirmation.

In case the product isn't received one week after the expected delivery date, the customer must reach out to us via email info@septapod.com or phone +91 7330887732. We will then resolve the issue at the earliest within one week of the customer reaching out to us.